

# Ski & Snowboard Club Vail Parent Athlete Handbook



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## **WELCOME AND SSCV INFORMATION**

Welcome to Ski and Snowboard Club Vail (also referred to as “SSCV”). In this document you will find information and policies relevant to your participation in the SSCV program.

### **MISSION**

To inspire character growth and excellence in snowsports

### **MOTTO**

“For the Kids”

### **CORE VALUES**

Character, Courage, Commitment

### **VISION**

To be the premier snowsports club in the world as measured by the number and rank of World Class athletes of our athletes and alumni.

### **Strategic Intent/Vision Statement**

Our objective is to provide the level of quality commensurate to the needs and goals *of all our athletes*, so they can become the best they can be. We aspire that more of our athletes will become the best in the world than any other club. SSCV is a Vail Valley centric program.

### **PHILOSOPHY**

Ski & Snowboard Club Vail (SSCV) is a community-based youth competition snowsports and educational organization. Our primary goal is to provide a safe, healthy, challenging, and positive environment for every participant.

Every SSCV member in good standing is entitled to receive benefits made available to SSCV. The membership year will run from May 1 to April 30 of each year. Membership dues for the various classes of membership shall be determined annually by resolution of the Board of Trustees. In the conduct of the affairs of the Corporation, neither the Board of Trustees, the individual members thereof, nor any of the officers of the Corporation shall discriminate against any actual or potential recipient of benefits to be conferred by the Corporation on the basis of disability, race, creed, color, sex, sexual orientation, gender identity, gender expression, marital status, religion, age, national origin, ancestry, athletic skills or abilities or any other status protected by applicable laws (each, a “Protected Class”).

***SKI & SNOWBOARD CLUB VAIL HAS THE RIGHT TO UPDATE THIS HANDBOOK.***



## PARENT INFORMATION

### YOUR RESPONSIBILITY AS A SKI & SNOWBOARD CLUB VAIL PARENT

In becoming a member of the SSCV community, the individual assumes certain obligations and responsibilities to the sport and its athletes. SSCV parents pledge to conduct themselves in a manner that "Honors the Sport" and demonstrates respect to athletes, coaches, officials, public and fellow parents. The essential elements in this "Code of Conduct" are HONESTY, INTEGRITY, and EXEMPLARY BEHAVIOR.

Those who conduct themselves in a manner that reflects these principles will bring credit to the SSCV community, their athletes and themselves. It is only through such conduct that our sports can earn and maintain a positive image and make their full contribution to snowsports in the United States and around the world.

SSCV supports the following behaviors for those participating or involved in any way with SSCV, U.S. Ski & Snowboard (USSS), USASA and any other applicable governing body overseeing training and events:

- SSCV parents must maintain high standards of moral and ethical conduct, which includes self-control and responsible behavior, consideration for the physical and emotional well-being of others, courtesy and good manners.
- The emphasis on winning should never be placed above the value of good sportsmanship, the concepts of good, positive behavior or the skills of the sport.
- Derogatory comments are unacceptable. Use positive reinforcement with athletes and adults alike. It should be remembered that criticism, once made, can never be retracted.
- SSCV parents are always welcome to encourage their athletes through voice, as long as it is at an appropriate volume and intensity level so as not to disturb or distract any other athletes, coaches, officials and parents in training or competition at any time.
- SSCV parents, like coaches, must always be aware of the tremendous influence they have on their athletes. They should always strive to be positive role models in dealing with young people, as well as with adults.
- SSCV parents that are in the training or competition environment must always practice good behavior and never criticize, badger, harass, or threaten any athlete, coach, official or program.
- Rules regarding knowledge of one's sport must be respected and adhered to by all who participate, both in the letter and the spirit of the sport. Attempts to manipulate rules in an effort to take unfair advantage of an oversight, or to teach deliberate unsportsmanlike conduct, is considered unacceptable conduct.
- SSCV as an organization holds itself to a sport-leading standard of conduct at all times. Therefore, parents are expected to conduct themselves at this higher standard in support of SSCV's core values of Character, Courage, and Commitment.

SSCV parents' model good sportsmanship, showing respect for the sport and their child's competitors, behaving in a respectable manner toward other parents, coaches, resort employees and guests as well as officials.

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**Communication:** SSCV parents work through the proper channels of communication to obtain information or to relay an incident(s) and or concerns. Please find proper communication channels under ‘Obligation to Report’ (page 12). They use effective communication techniques with staff and their children.

**Support the Big Picture Plan:** Success takes time and perseverance. SSCV parents strive to understand that programming is based on long-term development and that results sometimes come gradually. SSCV parents help their children understand that success should be based more on an emphasis of effort and process over results.

**Team Support:** It is part of the SSCV culture to support the team and cheer for all athletes unconditionally. SSCV parents show support of their child's coach's efforts and respect the coach's role, understanding that they may not fully understand or agree with each other, but that respectful dialogue will usually help both parties.

**Model Behavior:** SSCV parents understand that our team is a large and visible group, and because of this, are expected to conduct themselves with exemplary sportsmanship, modeling professional and non-biased support of the competition.

**Education:** SSCV parents take an interest in the sport, learn the rules and are active volunteers.

**Respect on-snow policies:** It is understood that parents are interested in watching their athlete during training and competitions. Parents respect the need for the coaches and competition organizers to secure a training and competition environment free from unexpected movement. SSCV parents have reviewed and agreed to the SSCV on-snow policies.

## PARENT PARTICIPATION IN TRAINING AND COMPETITIONS

Based on specific resort requirements and safety standards, training sessions may be open for observation and coaches’ welcome parents to do so if that is permissible at the resort. Parents must check in with their respective head coach in advance before proceeding into the training arena to observe the ongoing training session. Additionally, parents must abide by any specific directions about safe or unsafe locations to observe the training.

If a parent attends a training session, coaches request that they refrain from attempting to “coach” the athletes.

In accordance with U.S. Ski & Snowboard and resort policy and host area policy, it is requested that no parent enter any race arena at any competition unless fully certified by the NGB and invited by the organizing committee to help in the competitive arena.

## PARENT CONDUCT

All Ski & Snowboard Club Vail Parents (including guardians) are expected to represent themselves, SSCV, and our community in a responsible and positive manner. Like our athletes, parents must also obey all rules regarding skier safety and courtesy while on Vail Mountain and while attending training or competitions at other areas. Responsible behavior is also expected while traveling to competitions, eating in restaurants, and whenever athletes and parents are representing SSCV in any way.

If any of the SSCV policies are violated by a parent, the incident will be considered “**Conduct unbecoming of a Ski & Snowboard Club Vail Parent**” and relevant action will be taken. Failure to abide by these policies,

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guidelines and procedures may result in suspension or dismissal at any time from SSCV with no refund of program fees.



## ATHLETE INFORMATION

### YOUR RESPONSIBILITY AS A SKI & SNOWBOARD CLUB VAIL ATHLETE

Becoming a Ski & Snowboard Club Vail athlete is a choice that will affect your daily life and the decisions you make. Having chosen to be a member of the SSCV community, you are also committing to a lifestyle choice. This lifestyle is one that encompasses the attributes of a leader and positive role model in the community and world at large. This lifestyle will also be one that is free of poor behavior and poor decision-making.

When you become an SSCV athlete, all club policies must be adhered to at all times. This means that when you enroll at SSCV, you will be upholding lifestyle decisions that will affect your behavior both inside and outside the SSCV environment all year long. You never stop being a representative of SSCV and a positive role model in the community. This is your responsibility at all times.

All Ski & Snowboard Club Vail Athletes are expected to represent themselves, SSCV, and our community in a responsible and positive manner. Athletes must obey all rules regarding skier safety and courtesy while on Vail Mountain and while attending training or competitions at other areas. Responsible behavior is also expected while traveling to competitions, eating in restaurants, and whenever athletes are representing SSCV in any way. This responsibility also extends to your daily life outside of SSCV (at home, on vacation, etc.).

If any of the SSCV policies are violated, the incident will be considered **“Conduct unbecoming of a Ski & Snowboard Club Vail Athlete”** and relevant action will be taken according to “Rules Violations and Discipline Procedures” outlined in this document. Failure to abide by these policies, guidelines and procedures may result in dismissal from SSCV with no refund of program fees.

SSCV athletes are expected to be model citizens, showing respect for their sport and their fellow competitors, behaving in a respectable manner toward their parents, coaches, resort employees and guests as well as officials.

SSCV athletes are expected to live by our Core Values of:

1. **Character:** on and off snow. SSCV athletes practice good sportsmanship, teamwork, and respectfulness to self, coaches, teammates, parents, and equipment.
2. **Courage:** to push themselves during practice to be better than they were yesterday. To take the high road and do the right thing even if others are not. To be honest with themselves and their coach and parents.
3. **Commitment:** to these core values and to working toward a goal with patience and diligence. To show up to training ready and willing to work hard, knowing it is going to pay off and that you are working toward a long-term goal, and that each success or failure along the way is a stepping stone to your goal. SSCV athletes are accountable to their actions knowing there is a direct correlation to their success.
4. **Deliberate Practice:** SSCV athletes are focused during training and maximize the time they have with their coaches and teammates.
5. **Communication:** good communication takes practice and attention to detail. SSCV athletes take time to communicate with their coaches, parents, and teachers on a regular and honest basis.

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6. **Punctuality:** athletes are on time for training and races. Athletes understand that they may miss the team and/or miss instructions and training if they are late.

7. **Equipment:** To be respectful of equipment (their own and that of others), as well as club and school property, equipment, and vans. SSCV athletes learn to maintain their equipment and treat it with care and respect.

## ATHLETE HONOR CODE

Ski & Snowboard Club Vail (SSCV) is dedicated to our core values of “**Character, Courage & Commitment**” and has a special system of trust, principles, and goals to achieve these standards.

I understand that we are all members of the club, and I will respect and be courteous to my teammates and fellow club members. Even though there are limited specific rules, I understand that I am trusted to act in the best interest of my own athletic and personal goals and in the best interest of the SSCV community.

I support the standards of the SSCV community as set forth by the Board of Trustees, the membership, the director, and the staff as stated in the Parent Athlete Handbook. I pledge my commitment to live by these standards at the club, on the mountain, at any SSCV function, and whenever or wherever I may be identified as an SSCV athlete.

I understand that my personal support of these standards is important to the strength, openness, and trust of the whole SSCV community. I further understand and agree that my fellow teammates, by their acceptance of membership in SSCV, have also agreed to these standards; and my expectations of them are the same as those of myself. I agree that I will look out for others and for the entire organization, and I will take responsibility and appropriate action if violations occur. I acknowledge that failure to uphold these standards shall be just cause for my dismissal from SSCV.

As a result of my commitment and that of my teammates, SSCV prospers in an environment where prohibited substances, lack of respect, dishonesty, and other substandard values are not tolerated and where all have the opportunity to develop as individuals, athletes, and members of the community.

## ATTENDANCE

SSCV works under the assumption that because a participant has enrolled in one of our programs, they are committed to maximizing the benefit of the program. Therefore, we expect each athlete to attend training every day the program meets. When an athlete is going to be absent, please call or send an email to the contact coach or the head coach if the contact coach is not available. SSCV staff keeps daily attendance records which are included in evaluations. Any participant who wishes to leave training early **MUST** notify their contact coach in advance.



## POLICIES AND PROCEDURES

### ANTI-HARASSMENT AND ANTI-DISCRIMINATION POLICY

SSCV prohibits harassment or discrimination of any kind, based on an individual's disability, race, creed, color, sex, sexual orientation, gender identity, gender expression, marital status, religion, age, national origin, ancestry, athletic skills or abilities or any other status protected by applicable laws (each, a "Protected Class").

SSCV will not tolerate unlawful harassment or discrimination of any kind. Through enforcement of this Policy and by education of athletes and parents, SSCV will seek to prevent, correct, and discipline behavior that violates this policy. Do not assume behavior that is not offensive to you is acceptable to others.

Do not ignore harassment or discrimination. All staff, athletes and parents are expected to take appropriate measures to ensure that prohibited conduct does not occur. Athletes and parents who feel they have been harassed or discriminated against in violation of this Policy or who witness any such harassment should make it known that the behavior should be stopped immediately, and inappropriate behavior must be reported. If you believe you are being harassed or discriminated against, follow the reporting procedure defined by SSCV. Retaliation for good faith reports will be prohibited. Harassment and discrimination in violation of this Policy will be subject to appropriate consequences, up to and including removal from the program.

***Law enforcement, security and/or emergency services should be contacted if you believe there is an imminent threat to anyone's safety.***

SSCV, in compliance with all applicable federal, state, local anti-discrimination and anti-harassment laws and regulations, along with the U.S. Center for SafeSport, enforces this Policy in accordance with the definitions and guidelines below.

#### DISCRIMINATION

It is a violation of this policy to discriminate against athletes or parents in any aspect of participation in the club, including access to programs, benefits, or privileges. Discrimination includes creating an unwelcoming environment or using biased standards based on any of the following protected characteristics: disability, race, creed, color, sex, sexual orientation, gender identity, gender expression, marital status, religion, age, national origin, ancestry, athletic skills or abilities or any other status protected by applicable laws.

Discrimination of this kind is also prohibited by various federal, state, and local laws, including Title VII of the Civil Rights Act of 1964, the Age Discrimination Act of 1975, and the Americans with Disabilities Act of 1990. This policy is designed to align with the prohibitions outlined in these anti-discrimination laws.

#### HARASSMENT

Harassment includes unwelcome verbal or physical conduct or any written, pictorial, or visual communication directed at an individual or group of individuals because of that individual's or group's membership in or perceived membership in a Protected Class. Examples of harassment include offensive comments and distributing or displaying written or graphic material that belittles or shows disrespect toward an individual or group.





## SEXUAL HARASSMENT

Sexual harassment is a form of sex discrimination which is prohibited by law and violates SSCV Anti-Harassment Policy. Unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature, constitute sexual harassment. The prohibited conduct may be verbal, visual, or physical in nature.

More subtle forms of behavior, such as foul or obscene language of a sexual nature, posting or viewing social media language or pictures, gossiping, asking questions about another's sex life, offensive posters, cartoons, caricatures, comments and jokes of a sexual nature, and repeated unwanted requests for a date are prohibited as they may constitute sexual harassment or contribute to a hostile or offensive work environment. All questionable behavior should be avoided because conduct that appears to be welcome or tolerated by one person may be very offensive to another.

There are two types of sexual harassment:

- "Quid pro quo" harassment occurs when submission to or rejection of unwelcome conduct is used as the basis for decisions affecting an athlete's or parent's involvement in the club. For example, benefits such as participation in specific programs, awards, or privileges may be directly linked to compliance with unwanted sexual advances. Promises of rewards or continued participation in exchange for dating or complying with sexual advances are clear examples of this type of harassment.
- "Unwelcoming environment," is where the harassment behavior is extreme enough to create an environment that a reasonable person would consider intimidating, offensive, or abusive. An unwelcome environment can be created by anyone in the environment, whether it be staff, parents, or athletes. Unwelcome environment harassment consists of verbiage of a sexual nature, unwelcome sexual materials, or even unwelcome physical contact as a regular part of the environment. Texts, e-mails, cartoons, or posters of a sexual nature; vulgar or lewd comments or jokes; or unwanted touching or fondling all fall into this category.

Sexual harassment occurs when unsolicited and unwelcome sexual advances, requests for sexual favors, or other verbal or physical conduct of a sexual nature:

- Is made explicitly or implicitly a term or condition of participation in the club.
- Is used as a basis for decisions affecting the athlete's or parent's involvement, such as eligibility for awards, access to specific programs or other privileges.
- Unreasonably it interferes with an athlete's or parent's experience in the club, creating an intimidating, unwelcoming, or otherwise offensive environment.

Sexual harassment may take different forms. The following examples of sexual harassment are intended to be guidelines and are not exclusive when determining whether there has been a violation of this policy:

- Verbal sexual harassment includes innuendoes, suggestive comments, jokes of a sexual nature, sexual propositions, lewd remarks, and threats; requests for any type of sexual favor (this includes repeated, unwelcome requests for dates); and verbal abuse or "kidding" that is oriented toward a prohibitive form of harassment, including that which is sexual in nature and unwelcome.
- Nonverbal sexual harassment includes the distribution, display or discussion of any written or graphic material, including calendars, posters and cartoons that are sexually suggestive or show hostility toward an individual or group because of sex; suggestive or insulting sounds; leering; staring; whistling; obscene gestures; content in letters and notes, facsimiles, e-mail, photos, text

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messages, tweets and Internet postings; or other form of communication that is sexual in nature and offensive.

- Physical sexual harassment includes unwelcome, unwanted physical contact, including touching, tickling, pinching, patting, brushing up against, hugging, cornering, kissing, and fondling and forced sexual intercourse or assault.

## ANTI-BULLYING POLICY

SSCV defines bullying as persistent, malicious, and unwelcome mistreatment that harms, intimidates, offends, degrades, or humiliates an athlete, whether verbal, physical or otherwise, at the club. Bullying may be intentional or unintentional. However, it is the effect of the behavior on the individual that is important.

The following types of behavior are examples of bullying, and are not all-inclusive of what may be considered bullying behavior:

- **Verbal bullying** - Slandering, ridiculing, or maligning a person or their family; persistent name calling that is hurtful, insulting or humiliating; using a person as the butt of jokes; abusive and offensive remarks.
- **Physical bullying** - Pushing, shoving, kicking, poking, tripping, assault, or threat of physical assault; damage to a person's property.
- **Gesture bullying** - Nonverbal threatening gestures or glances that convey threatening messages.
- **Exclusion** - Socially or physically isolating or disregarding a person in club-related activities.

## VIOLENCE PREVENTION AND INTERVENTION POLICY

SSCV is committed to maintaining a violence-free environment and will not tolerate any type of violence or threats of violence. Violence includes harassment, coercion, physical altercations, use of weapons of any kind, intimidation, stalking, and threats of violence. Please do not joke or make off-hand remarks about violence.

SSCV needs your cooperation to effectively implement this Policy and maintain a safe club environment. Do not ignore violent, bizarre, frightening, or threatening behavior that occurs in the club.

Any potentially dangerous situation must be reported immediately to your coach or in accordance with the Parent and Athlete Reporting Requirements.

No reprisal, retaliation, or other adverse action will be taken against a parent or athlete for making a bona fide complaint or report of bullying, or for assisting in the investigation of any such complaint or report. However, filing a groundless or malicious complaint is an abuse of this Policy and will be treated as a violation. Any person who is found to have filed a malicious complaint will be subject to disciplinary action, up to and including dismissal from the program.

Any suspected retaliation or intimidation should be reported immediately.

***Law enforcement, security and/or emergency services should be contacted if you believe there is an imminent threat to anyone's safety.***

## PARTICIPANT SUBSTANCE USE / ABUSE POLICY

SSCV is opposed to the use of prohibited substances. The use or abuse of prohibited substances, underage drinking, and tobacco use by individuals under 21 is illegal and can negatively impact athletic and academic performance. Research indicates that early use of alcohol and tobacco may increase the risk of addiction in

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adulthood. Additionally, substance use can interfere with learning processes, hinder cognitive development, and elevate the risk of injury during athletic training and competition. Due to these concerns, and in accordance with the laws of Colorado, SSCV requires athletes and parents to sign and agree to this policy and review the **U.S. Ski & Snowboard Code of Conduct** which can be found [here](#).

***Athletes who are dealing with substance use, dependency or abuse are encouraged to seek help.***

## Prohibited Substances

SSCV policy prohibits the use, possession, distribution, or manufacture of prohibited substances. Prohibited substances include, but are not limited to, alcohol, marijuana, and illegal drugs. The use of prescription medications without a valid prescription and any substances banned by the U.S. Anti-Doping Agency (USADA) are also prohibited. More information on U.S. Anti-Doping Agency (USADA) policies can be found at: [usada.org](http://usada.org).

## Testing

SSCV athletes and parents and/or guardians, must review and sign the “SUBSTANCE TESTING CONSENT RELEASE FORM OF LIABILITY” in order to participate in SSCV. The participant, parent or legal guardian signatures indicate that the participant will abide by the substance abuse policies of Ski & Snowboard Club Vail.

## Violations

SSCV athletes are subject to the substance policy at all times while participating in SSCV, U.S. Ski & Snowboard (USSS) and other training, competition, travel, camps, or activities, while representing SSCV. The policy also applies to SSCV athletes while attending classes or participating in sponsored activities at SSCV or academic partners.

The use, possession, or a positive test from either for cause or random testing of a prohibited substance by SSCV athletes is considered a violation of the policy. Should an SSCV participant selected for testing refuse a test or take deliberate action to evade, impede, or invalidate such a test, it will be treated as a positive test result and thus a violation of the substance policy. The participant may be temporarily suspended from participating in SSCV pending receipt and review of the test results by SSCV.

Additionally, athletes are required to consent to appropriate searches, inspections, and examinations as may be required. Inspections may be conducted if SSCV suspects that a participant is in possession or under the influence of any prohibited substance. Should it become necessary, the participant may be required to open their locker or vehicle or to empty their pockets, handbag, backpack, ski bag, wallet, or any other article, container, or device in which prohibited substances could be kept. A refusal to comply with a request for appropriate searches, inspections and examinations is considered a violation of the substance policy.

Athletes, parents, or legal guardians of minor athletes are required to notify SSCV of any criminal conviction for a prohibited substance violation, no later than five (5) days after such conviction. Not

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disclosing a criminal conviction for a prohibited substance violation described in the Testing Procedures section is considered a violation of the substance policy.

## SSCV Staff Responsibility

SSCV staff are required to monitor and report adherence to this policy. Any violation of the substance use policy observed, reported, or identified through results of a substance test may result in the implementation of disciplinary procedures as published below and in accordance with the acknowledgement signed by the participant and parent or legal guardians.

## Substance Abuse Policy Offense Consequences

Consequences of Substance Abuse policy violations will be determined based on the situation and severity of the violation. Violations may include removal from camps and competitions without refund, suspension, or removal from the program.

## SOCIAL MEDIA POLICY

As part of the SSCV athlete registration process each season, parents have agreed to SSCV's Media Disclosure Agreement which governs SSCV's use of a child's name, picture, video, and/or recordings of voice.

### Communication and Social Media Policies

The SSCV Communications and Social Media Policy requires that all SSCV communications by SSCV employees, whether via web site content, emails, texts, phone, voicemail, or any form of social media must:

- effectively support SSCV's core values of character, courage, and commitment.
- pose no threat to the safety or well-being of an SSCV athlete.
- not violate any SSCV policy.
- and contain content that is ethical in nature.

SSCV staff are allowed to communicate with athletes via telephone, email, text, or other electronic means, provided these communications follow the U.S. Center for SafeSport's Minor Athlete Prevention Program (MAAPP). All communications should remain professional and focus on SSCV related activities. Please note that phone calls and texts to athletes should not occur after 9 p.m., except in emergencies. Staff must include parents and/or another SSCV employee in all electronic communications, as outlined by [MAAPP](#).

### SSCV Facebook Presence

SSCV has a Facebook Product/Service page entitled "Ski & Snowboard Club Vail." It also has an unofficial main Facebook page entitled "SSCV Vail." Ski & Snowboard Club Vail is the official club Facebook page with SSCV Vail used if SSCV is seeking to post notices and information to a broader community that might not have seen a post on the Ski & Snowboard Club Vail page. SSCV employees have been authorized to create additional SSCV Facebook presence related to various aspects of the

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organization including a Golden Peak specific page, snowsport specific pages and specific age level within snowsport specific pages (e.g., alpine U12 page, freeski page, Golden Peak page, etc.).

## SSCV Parent and Athlete Compliance with Communications and Social Media Policy

We ask SSCV parents and athletes to follow the SSCV Communication Guidelines and Social Media Policy in their social media posts and responses to any SSCV content. This includes not identifying SSCV athletes by name in any SSCV social media posts.

### OBLIGATION TO REPORT

It is each person's responsibility to abide by all Federal, State, and local laws and regulations, as well as by SSCV policies. If parents or athletes believe that there has been a violation of any expectations defined in these policies, including harassment or discrimination, they are obligated to make a timely report to enable SSCV to investigate and correct not only the behavior, but also any effects the behavior may have had on the organization and those involved.

If a parent or athlete feels they are subjected to any kind of harassment, they may immediately inform the harasser that the conduct is unwelcome and needs to stop. If the inappropriate conduct does not cease, or if the parent or athlete is unable or uncomfortable addressing the alleged harasser directly, they should report the incident described below.

If parents or athletes observe an incident of violence or threatened violence that is immediate and serious, they must take steps to maximize safety first, including contacting local authorities. Once the immediate threat has passed, please also notify SSCV by following the procedures outlined below.

SSCV must be notified of any incidents to ensure they are addressed promptly and in full compliance with legal requirements, U.S. Center for SafeSport and U.S. Olympic and Paralympic Committee (USOPC) standards, and SSCV policies.

To report a situation or incident, your first line of support is your Contact Coach. If that person is not available or you do not feel comfortable, please progress to the following person in order, where applicable:

- Contact Coach
- Head Coach
- Program Director
- Director of Staff Development & Community Outreach
- Executive Director
- Board of Trustees
- U.S. Ski & Snowboard (USSS)
- U.S. Center for SafeSport ([uscenterforsafesport.org](https://uscenterforsafesport.org))

If a parent or athlete learns of information or reasonably suspects that an incident of *Sexual Misconduct* has occurred, they must immediately report the incident directly to U.S. Center for SafeSport at:

[uscenterforsafesport.org/report-a-concern](https://uscenterforsafesport.org/report-a-concern)

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SSCV adheres to all relevant guidelines and protocols related to abuse, molestation, and sexual harassment as outlined by U.S. Ski & Snowboard (USSS). For more details, please visit:

[usskiandsnowboard.org/safesport-athlete-safety](https://usskiandsnowboard.org/safesport-athlete-safety)

Additionally, SSCV follows safety guidelines set by the U.S. Olympic and Paralympic (USOPC). This can be found at:

[usopc.org/safe-sport](https://usopc.org/safe-sport)

All complaints will be taken seriously and handled appropriately. Outcomes may include an investigation by SSCV or escalation to U.S. Ski & Snowboard (USSS). If you feel the nature of the incident is severe or repeated, you may also report it directly to USSS. If you aren't sure, please follow the reporting procedure enclosed in this document.

All coaching staff, administration, volunteers, and members of SSCV are required to adhere to the policies outlined by (USSS) and the U.S. Olympic and Paralympic Committee (USOPC). These guidelines and protocols are subject to periodic updates, and SSCV will comply with any relevant updates as they occur.

## Confidentiality

The confidentiality of information received as a part of any report and investigation, including the privacy of the individuals involved, and the wishes of the reporting party, will be protected to as great a degree as practical, as determined by SSCV. The expressed wishes of the reporting party for confidentiality will be considered in the context of SSCV's legal obligation to act on the charge and the right of the charged party to obtain information. In most cases, however, confidentiality will be maintained by those involved in the investigation, to as great a degree as practical, as determined by the organization. In addition, any notes or documents written by or received by those conducting the investigation will be kept confidential, to as great a degree as practical, as determined by SSCV.

## No Retaliation

There will be no reprisal, retaliation, or other adverse action taken against a parent or athlete for making a legitimate complaint or report of discrimination or harassment. However, filing a false or malicious complaint is a violation of this policy and will result in disciplinary action, including possible dismissal from the program.

Any suspected retaliation or intimidation should be reported immediately.

# GENERAL INFORMATION

## VOLUNTEERISM

### Goal

SSCV's goal is to have 100% volunteer participation annually by SSCV member families. As the oldest non-profit in the Vail Valley, SSCV relies heavily on the generosity of hundreds of volunteers who give thousands of hours to help with competitions, fundraising and various club tasks and events. SSCV cannot exist without the incredible support and dedication of all our members and friends. The work and dedication of our volunteers is essential to SSCV's ability to host events and offer quality programming at the most affordable cost possible.

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SSCV requires all families to complete a predetermined amount of volunteering through various duties/jobs. There are numerous opportunities, both on and off the snow, throughout the year.

## How the Program Works

All families will be responsible for completing a predetermined number of “volunteer points.” Volunteer points are earned by completing volunteer jobs which are assigned a specific number of points. The number of points required per family can be found on the SSCV webpage and is based upon the athlete’s program (in the case of multiple athletes, it will be the program which has the highest point requirement).

Participation in the program is contingent upon adherence to the outlined expectations, including active engagement in the culture of volunteerism, and failure to meet these obligations may result in a re-evaluation of the family’s fit with the program, which could lead to termination of enrollment.

For more information on your volunteer point balance and on-snow volunteer opportunities please contact [info@skiclubvail.org](mailto:info@skiclubvail.org) and for more information on off-snow volunteer activities please contact the Director of Development.

## VOLUNTEER COACH POLICY

Ski & Snowboard Club Vail (SSCV) is committed to providing and facilitating programs to enhance the personal development of each of its members. In order to supplement the resources provided by SSCV and paid staff, individuals may volunteer as non-compensated coaches. In specific cases, parents, or other family members of SSCV athletes may have access to the training environment to support or coach their athlete. Private third-party coaches must adhere to the SSCV Guest Training and Private Coaching Policy.

In order to maintain a professional and supportive environment with a focus on safety, respect and teamwork, the following responsibilities and expectations must be met to receive the privilege of access to the training or competition environment as an SSCV Volunteer Coach:

- Coach or Volunteer membership in the United States Ski and Snowboard Association (U.S. Ski & Snowboard/USSS) the National Governing Body (NGB) of snowsports in the United States. This includes all required training USSS membership training: SafeSport and avalanche training modules, as well as a completed and successful background check.
- Successful completion of the SSCV Volunteer Coach Orientation and Assessment Program led by Program Directors (1/2-day program in November).
- Adherence to all SSCV policies and procedures, staff requests and rules of the sport.
- Commitment during each volunteer session to assist with the set-up, maintenance, and tear down of training environment and other support activities as requested by respective Head Coach.
- Strict adherence to SSCV Parent Code of Conduct as expressed in SSCV Parent Athlete Handbook.
- Annual completion of member volunteer requirement by volunteering as certified competition official (appropriate certification required).
- Attendance at respective program orientation.

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- Must provide their own valid ski pass, daily ticket or lift/hill access.
- Volunteer coaching opportunities may not be available during the Pre-Season Training period or other high traffic or intensity times.

## Privileges

- Access to training and competition venues under the supervision of the respective SSCV Head Coach.
- When uniformed, at both home and away competitions, access to coaches' credentials as available, requested by team captain.

## Additional Resources and Guidelines

Ski & Snowboard Club Vail follows all relevant guidelines and protocols regarding matters of Abuse, Molestation and Sexual Harassment put forth by U.S. Ski & Snowboard as listed at: [usskiandsnowboard.org/](http://usskiandsnowboard.org/)

And additional guidelines and protocols put forth by the USOPC as listed at: [usopc.org/safe-sport](http://usopc.org/safe-sport)

All Coaching Staff, Administration, Volunteers and Members of SSCV will be beholden to all information listed in the U.S. Ski & Snowboard and USOPC Policies. All guidelines and protocols are subject to relevant and timely updates. SSCV will be beholden to all relevant updates to this policy as it occurs.

## REQUIRED SAFETY PROTECTIVE EQUIPMENT

It is the participant's responsibility to inspect all training environments, facilities, and racing courses prior to training. Any questions or concerns shall be directed at the athlete's contact coach.

Helmets are required for all Alpine, Cycling, Freeski, Freeride, Mogul, and Snowboard programs during freeskiing/riding, in training or competition. The Alpine program also requires face protection for slalom training/competing.

Athletes must sign the inverted aerials release form and be supervised by coaches if the athlete/participant intends to practice inverted aerials on the trampoline or on snow.

## RECOMMENDED SAFETY PROTECTIVE EQUIPMENT

Due to the inherent risk in skiing and snowboarding and athletics in general, it has become evident that additional protective equipment can help to contribute to the health, well-being, and performance of our athletes.

At SSCV, we strive to be on the forefront of protective practices for our athletes and staff. We constantly research hard data from a wide-range of reputable resources in our efforts to provide the greatest protection possible for our athletes to push the limits of their athletic skill.

We strongly recommend that all athletes wear mouth guards and some form of spine protection at all times. Custom-fitted mouth guards provide protection for teeth and dental work and research shows that spine protection may help reduce the severity of spine related injuries.



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## SSCV CLUBHOUSE DROP OFF AND PICK UP PROCEDURES

In order to make the drop off and pick up process as safe, efficient, and convenient as possible, SSCV has adopted the following procedures for drop off and pick up of athletes. Also note that the Town of Vail and Vail Resorts Base Area Operations expect SSCV to manage congestion and delays on Vail Valley Drive, so we also ask for your cooperation in minimizing our impact on the traffic flow.

During periods of high traffic in the SSCV Clubhouse driveway, a backup of cars may form on Vail Valley Drive. When dozens of cars arrive at the same time, your patience and speedy pick-up and drop-off practices will help expedite the process for you and your fellow SSCV members. If you see a backup on Vail Valley Drive, please pass the Clubhouse so as not to add to the congestion and return when vehicles are able to enter the driveway again.

Driveway use is for active loading and unloading of athletes and gear. Parents are asked to remain with their vehicle at all times. There is no parking allowed in the drop-off or travel lanes in the Clubhouse driveway.

Please be aware of the following pick-up and drop-off procedures:

- All vehicles must enter from the west and exit to the east. It is recommended that vehicles approach from the west side of Vail Valley Drive (rather than coming in from the golf course) because turning left into the driveway may be a challenge during busy periods.
- The driveway will split into three lanes. The left and right lanes are for loading and unloading. The middle lane is for thru traffic only. Under no circumstances is parking or pick-up/drop-off standing in the middle lane allowed. Please also note, the center and right lanes will pass under the Clubhouse overhang — no high clearance vehicles!
- Pull all the way up to the furthest available parking spot. Do not hang back and wait. If a vacancy ahead opens up, keep moving forward. This is critical to getting cars off Vail Valley Drive.
- Do not leave your vehicle unattended. Plan to meet your athlete(s) on the front side of the building. Coaches have also been instructed to usher athletes to the front of the clubhouse. Keep your vehicle running.
- Load and unload your athletes quickly. If you would like to visit the clubhouse or speak with a coach, please park in the Vail Village parking structure, and ride the in-town shuttle over to Golden Peak.
- Do not show up early. You will receive further communication from your program manager about pick-up and drop-off times. These times are intentionally staggered. Arriving early and waiting in the driveway will cause congestion.
- Have a conversation with your athlete(s). Make sure they know where and when to meet.

It is important to remember that it is simply not possible for us to supply even short-term parking to our membership of more than 700 families. Parking lanes are for active loading and unloading only.

## TRANSPORTATION AND LODGING

Athletes 14 and Older

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SSCV may provide transportation to all 14-and-older athletes to their events. In order to conduct trips in a "team" manner, athletes are encouraged to travel and stay together. When possible, SSCV Staff will coordinate arrangements, including booking accommodations and informing athletes/athletes and parents and/or guardians of costs due. These events are not included in the Program Fees. It is Club policy that athletes have all travel lodging and transportation costs paid in a timely manner per SSCV policy (see below).

## Athletes 13 and Younger

Athletes 13 and younger and their parents are responsible for their own housing and transportation arrangements. SSCV Staff will provide families with information on where coaches are staying. When possible and if a van is available, SSCV may be able to transport 13-and-under athletes to a single-day competition. Space will be reserved on a first-come, first-served basis. Coaches will inform families in advance when a van will be available for transport.

## Vans and Transportation

SSCV has a limited number of vehicles available for transportation and these vehicles do not fulfill all of the transportation needs for SSCV competitors. Full time athletes pay a van fee as part of their SSCV program fees. This covers all travel in the state of Colorado for the season. Any van travel outside of Colorado, or van travel for part time athletes, will be assessed a trip fee calculated for each destination. For camps, every person utilizing the van, even if they choose to fly to their destination, will be required to participate in the van cost. As SSCV continues to endeavor to provide safe and reliable transportation for our athletes and staff, an additional fee may be imposed to athletes in certain programs to help offset some of the incremental cost. Details on specific charging/payment processes may vary by program, and information will be provided by Program Directors and/or Coaches. Families/athletes are expected to coordinate payment of travel and lodging fees in a timely manner per SSCV policy as noted below.

For athletes/athletes under 18 years of age, use of private vehicles as transportation and arrangement of accommodations that differ from the teams' arrangements must be approved by the athletes' program Head Coach and they must have written permission from parents. Additionally, athletes must have written parental permission to drive with others.

## RELATIONSHIP WITH VAIL RESORTS

A key reason for our organization's success since its inception has been the generosity of Vail Resorts and its predecessors. **Their support includes discounted lift passes for hosted events, a limited number of complimentary passes for our staff, special grooming considerations and many donations to assist with our fundraising efforts. Above all, Vail Resorts provides us with the best training facilities in the world.** SSCV's future is closely linked to our relationship with Vail Resorts, and we must make every effort to maintain and strengthen this vital relationship by being responsible guests and following all applicable VR mountain procedures.

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All contact with Vail Resorts personnel should be positive, friendly, and professional. SSCV employees should follow all the instructions or requests from Vail Resorts employees.

## General Rules and Expectations

- The general skiing/riding public always comes first!
- Fast skiing/riding outside the competition or training arena is prohibited. When skiing/riding in public areas, you must ski/ride at the same speed or slower than recreational skiers on the trail.
- Unless specifically authorized or marked for a special event or competition, all SSCV athletes and coaches are not permitted to use Vail Resorts Ski-Ride school or Ski Patrol lift line access at any time.
- Ski and ride safely, in control, be courteous to others and have fun!

## Closed Areas and Rope Boundaries

Athletes and staff of Ski & Snowboard Club Vail will under no circumstance enter a closed area on Vail Mountain or any other ski area for any purpose unless specifically directed by Vail Resorts personnel such as Ski Patrol.

**DO NOT** ski/ride on slopes or trails closed by means of signs or ropes. This includes areas such as any part of Golden Peak that is not a designated training area.

## Out of Area Access

Ski & Snowboard Club Vail is not responsible for off-duty staff or Club membership who are skiing or riding outside of a ski area boundary. Access to the back country from a ski area must be through designated gates only and must be accessed while the ski area is open for normal operations. Rescue in the back country is the responsibility of the local sheriff's office and the cost of rescue operations is the responsibility of the injured individual. Information about skiing/riding in the backcountry, along with weather and avalanche may be obtained by calling the ski patrol at the local ski area.

Out of area skiing/riding is prohibited under the following conditions:

- When a staff member is working or acting as a representative of Ski & Snowboard Club Vail.
- When a staff member is in uniform.
- When with any Club member in an official role.

Please click on the following links to read and understand the NSAA and CSSA responsibility and safety codes. All SSCV Athletes are required to follow these mandates.

### **NATIONAL SKI AREAS ASSOCIATION (NSAA) RESPONSIBILITY CODE**

Please refer to the link:

[Your Responsibility Code](#)

### **THE COLORADO SKIER SAFETY ACT**

**Know The Code. It's Your Responsibility**

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Please refer to the link:

<http://www.coloradoski.com/ski-safety>

## LIFT LOADING PROCEDURES

All staff and athletes are required to use the comfort bar at all times, in accordance with Vail Resorts policies. Children 6 years or younger must be accompanied by a coach or a capable adult on all lifts. Any child who is not tall enough or may need assistance to raise or lower the comfort bar, regardless of the child's age, should be riding with a capable adult.

## SSCV TECHNICAL SERVICES

SSCV Technical Services, located within the SSCV Clubhouse at Golden Peak, offers reasonably priced, easily accessible resources for the highest-level preparation of equipment for both training and competition. The shop provides tuning, stone grinding, initial ski/board prep, repairs, etc. Tuning packages are available. The goal of SSCV Technical Services is to provide superior convenience and quality to our members and the ability to visit and communicate live with SSCV technicians during the training day. SSCV Technical Services can ease transportation logistics during the busy winter season by providing ski service, and at certain levels of services offerings can also provide equipment storage based on availability, at Golden Peak.

In addition to equipment tuning services, the shop at Golden Peak and Equipment Manager can assist with:

- Procuring test equipment for camps
- Assisting with equipment orders throughout the year
- Baselining equipment set up to SSCV norms
- Boot evaluation
- Sale of tuning equipment for athlete home and travel use
- Contact with industry vendors and local shops for post-sale service

## SSCV's PRIMARY MEANS OF COMMUNICATION

### SSCV Clubhouse News

Emailed regularly throughout the year to SSCV current and alumni athletes and parents, friends, and supporters. If you are not receiving the SSCV Clubhouse News please check spam first, and if not in spam, please subscribe at the bottom of the SSCV website home page at [www.skiclubvail.org](http://www.skiclubvail.org) and if still not receiving please email Land at [llecoq@skiclubvail.org](mailto:llecoq@skiclubvail.org).

### SSCV Website

Visit [www.skiclubvail.org](http://www.skiclubvail.org) to find athletic program details, training calendars, competition schedules, camp information, upcoming events, SSCV Newsletters, press, full-time athlete admissions/academic partner information and more.

## UNIFORM POLICY

Full-time athletes are required to take part in our uniform program. Part-time athletes are strongly encouraged to take part as well. Your program fees are subsidized by sponsors and fundraising. Our sponsors are an

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incredibly important part of the success of our organization and wearing our uniforms with pride is a very easy way to say thanks for the support. Exceptions may be subject to approval by the executive director.

## Guidelines

- Team jackets must be worn at all competition events (not required while in competition)
- Team jackets must be worn at all awards ceremonies
- Team jackets must be clean and presentable at all times

## FINANCIAL INFORMATION

### PROGRAM FEES

SSCV is a non-profit organization and relies on the payment of fees to help meet its financial obligations. It is understood that by enrolling in any Ski & Snowboard Club Vail program, all program fees are due and payable at the time of enrollment. All families are required to submit a credit card on file and authorize SSCV to charge this card in the event of non-payment.

In recognition of the fact that SSCV draws the majority of its support from the local community and throughout the state of Colorado, a financial discount is offered to state of Colorado residents. Additionally, scholarships are available based on financial need.

Questions should be addressed to the respective Program Director and the Finance Department.

### Non-Resident Program Fee

The Non-Resident Fee represents the total cost of providing each respective SSCV program. This fee is available to any SSCV participant, without restriction. This fee applies to any participant who does not qualify for the Colorado Resident Fee, or to any that prefers to pay the non-discounted costs of the programs.

### Colorado State Resident Fee

The Colorado State Resident Fee is available to anyone whose immediate family owns or rents their primary home in Colorado.

### TRAVEL CHARGES

It is Club policy that athletes are responsible for the expenses incurred from any races, camps, competitions or other organized activities with their team or SSCV. Travel expenses are not included in program fees. Travel expenses may include, but are not limited to, team lodging, transportation, meals, lift tickets or other items purchased by the coach on the athlete's behalf at or during the event. Events will be announced/coordinated by coaches in advance and costs discussed with families. Summer/Fall camps require deposits of 50% of the expected costs to be collected a minimum of two weeks in advance of departure and are non-refundable. Athlete airfare and athlete baggage is always the responsibility of the families. Final event travel costs will be determined by the coach based on expenses. Notification of travel charges will be sent to the families via email with the specific event information and payment expected by date. Charges will be processed to the default card on file unless otherwise arranged in advance and are not included in, or subject to, SSCV payment plan arrangements.

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## SCHOLARSHIPS

Scholarships are available from SSCV to support up to 100% of program fees. Applications are submitted online to School & Student Services (SSS) by NAIS (National Association of Independent Schools) and require complete financial information.

Please note that scholarships are not available for Post Graduate athletes, with the exception of long standing SSCV athletes taking a PG year, or athletes living with host families.

Funding for scholarships is funded in part through the generosity of Alpine Bank as well as other generous donations, grants and sponsorships of our supporters including SSCV staff contributing "For the Kids". Annually, SSCV strives to have 100% of SSCV staff donate to the SSCV Annual Campaign which supports scholarships for the athletes. This record of generous giving reflects the staff's deep belief in providing the opportunity for all kids to experience snowsports.

The deadline to apply for scholarships is Round 1: **May 15, 2025**, or Round 2: **October 1, 2025**. **Funding priority will go to round 1, therefore we encourage all applicants to apply at that time. If we exhaust available funds, round 2 funding may not be available.** Please make note that fall scholarship applicants will be required to make payments on their account towards program fees prior to notification about scholarship awards.

### Attention all Scholarship Applicants

All scholarship requests must be submitted online to School and Student Services (SSS), an organization independent of Ski & Snowboard Club Vail. SSS is a service of the National Association of Independent Schools (NAIS). Based on the information you provide, SSS calculates an estimated amount that your family can contribute towards program expenses at SSCV. SSCV will use this information to help determine awards for our athletes.

#### Step 1:

- Please go to [Family Portal Login](#) and click on the prompt to begin your Parents' Financial Statement (PFS). You will create a username and password which will allow you to complete the PFS over more than one session. This will give you time to gather the required information for the application. An application is required for each child applying for scholarship. In the case of separated or divorced families, each parent must complete the entire process with SSS.

***A fee is required to submit your Parent Financial Statement to SSS.***

- Please select SSCV as your designated school of choice. Our school code is: **164499**.

#### Step 2:

- Scan all required financial documents and upload them to the SSS website. The required documents include: complete tax returns for the last 2 years (including all schedules), corporate tax returns for business owners, and W-2s and 1099s for all jobs held in the last year.

#### Step 3:

- Download the [SSCV Scholarship Application](#). Fill out the application, scan, and upload both documents to the SSS Website. If you do not have the ability to scan, please mail the documents to the address given above.

#### Step 4:

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- Complete Steps 1-3 no later than **May 15, 2025**, or **October 1, 2025**.
- For technical questions related to SSS software or help with the PFS, please call SSS Customer Service at (800)344-8328. Please contact SSCV Chief Business Officer, Tiffany Hoversten at (970) 790-5127 or [thoversten@skiclubvail.org](mailto:thoversten@skiclubvail.org) with any other questions related to the scholarship process.

## **Please Note:**

It is the family's responsibility to make sure that the file is complete. You may verify this by going to the parent portal at [Family Portal Login](#).

Families who do not complete the process with SSS will not be considered for financial aid awards.

Families will be notified by mail of the financial aid decisions approximately 6-8 weeks after the deadline. This is subject to change depending on the size of the applicant pool.

## **PAYMENTS, PAYMENT PLANS AND DISCOUNTS**

Since program fees only pay for a portion of the total cost of the programs offered by SSCV, the Club has always had a "pay before you play" philosophy. Further, for those who have flexibility with their payment method, it is strongly encouraged to make your payments to SSCV via ACH or check. This saves the Club money on credit card processing fees; money that can be otherwise spent on items that support the athletes.

Pursuant to section 5-2-212, Colorado Revised Statutes, SSCV will assess a 2% convenience fee for any payments made by credit card in order to help cover the cost of processing a credit or charge card transaction.

There is a multiple program discount available which provides a 5% discount off of the lowest cost program fee for an athlete who enrolls in multiple SSCV programs.

Whenever possible, payment in full is strongly encouraged. Any account not paid in full by the respective program date will be converted into a payment plan and assessed the applicable payment plan finance charge associated with their payment method.

The pay in full deadlines are as follows:

- 4+ days/week programs: on or after July 1, 2025
- All other programs: October 1, 2025

For part-time program athletes who choose to pay in full, 25% of your program fee will be charged on July 1, 2025, and the remainder will be charged on October 1, 2025.

SSCV offers payment plans to families who find spreading the payment for program fees over a period of time attractive. Payments will be charged to the payment method on file in equal installments on the 15th of each month. The payment plan window is **June 15 to December 15**. The later the registration, the less time there is to pay; therefore, early registration is strongly encouraged! Our current payment plan structure is as follows:

- Payment plans can be paid by credit card or ACH debit.
- Payment plans by credit card are subject to a 4% finance charge.
- Payment plans by ACH debit are subject to a 2% finance charge and require a valid credit card to be kept on file.

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- All returned checks will be assessed a \$25 fee and the credit card on the account will be run for that month's payment.
- Payments are due on the 15th of each month beginning in June with December being the last month of the payment plan program.
- Based on the registration date, the payment amount will be divided equally over the number of months left in the calendar until the December 15th payment date. In some cases, payment plans may require larger payments up front.
- Financial aid awards will be added as credit to the account and future monthly payment plan payments will be adjusted accordingly
- Any payment plan that is not current will be considered delinquent and will be payable in full. All payment plans are subject to a finance charge.

## DELINQUENT OR NON-PAYMENT OF PROGRAM FEES

As stated above, all program fees are due and payable either in full, or by the payment plan schedule, at the time of registration. The following is the procedure for delinquent accounts:

- Any account is considered delinquent on the day payment is due. When an account is considered delinquent for any reason, the athlete/participant is placed on the athlete suspension list. Our policy allows for 2 weeks of training before complete suspension and ineligibility for participation in SSCV activities and training in week 3. An instance of ineligible attendance at training will result in the athlete/participant not being able to participate in training with SSCV. The ineligible athlete/participant will be held in the clubhouse for the parent and/or guardian to pick up. SSCV reserves the right to accelerate this process in the event of significant delinquency.
- The family in question will be contacted by phone or email to notify them that their account is delinquent. Please respond to SSCV by phone or email to apprise us of the situation surrounding the late payment.
- Any account that is not current will be considered delinquent and will be payable in full.
- Finance charges of 1% will be assessed to accounts more than 30 days past due.

It is essential that you, your parent(s) and/or guardian(s) stay in contact with SSCV concerning your program fees. Questions are welcome at any time to the CBO, Tiffany Hoversten, at 970-790-5127 or [thoversten@skiclubvail.org](mailto:thoversten@skiclubvail.org). In the event of an account becoming seriously delinquent, it may be necessary for SSCV to engage a collections agency to assist with securing payment on the account. Please contact SSCV CBO, Tiffany Hoversten, for more information on the collections process.

## REFUND AND REGISTRATION POLICIES

In accepting an athlete/participant for enrollment or participation, Ski & Snowboard Club Vail assumes expenses, which are not reduced by the athletes' withdrawal during the program season. As athletes/athletes, parents and/or guardians, it is understood that SSCV is relying upon the payment of program fees to meet its staffing and program expenses. Accordingly, the following are the payment and financial policies of Ski & Snowboard Club Vail. **There are no refunds for voluntary withdrawal, dismissal or absence for any other cause or reason.** All athletes are expected to pay, in full, all charges for the terms of enrollment whether or not the



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participant is withdrawn, withdraws, is dismissed, or is absent for any reason whatsoever with the exceptions outlined below.

## Withdrawal from Part-time Programs

The deadline to withdraw from a part time program and receive a full refund is October 1, 2025. If a part time program participant needs to withdraw after October 1, 2025, but before the program start date, SSCV will retain 50% of the program fee. After the program start date, there is no refund for voluntary withdrawal from a part time program.

## Season Ending Injuries

Should an athlete sustain a season ending injury and completely withdraw from SSCV, report the injury to the appropriate Program Director and request a refund from Betsy Cuthbertson - [bcuthbertson@skiclubvail.org](mailto:bcuthbertson@skiclubvail.org), within 30 days, the athlete will be subject to the following refund schedule:

- Prior to Program Start Date: 100%
- Prior to January 1: 50%
- Between January 1 and February 1: 33%
- Between February 1 and March 1: 25%
- After March 1: No refunds

This season ending injury refund assumes complete withdrawal from all SSCV programming including any Strength & Conditioning services at the Minturn Fitness Center or elsewhere. There are no refunds for academic related fees such as the VSSA academic coaching fees or pre-existing travel charges.

## Late Enrollment

Enrollment for programs is typically closed after January 1 of the current season. However, exceptions can be made in unique situations. Parents are encouraged to contact the respective Program Director and CBO for registration and payment arrangements for enrollment situations after January 1.

## U.S. Ski & Snowboard Team Nominations

Athletes who are nominated and subsequently named and uniformed as members of any full-time U.S. Ski or Snowboard Team will receive a program fee discount.

## SSCV Policy

- SSCV membership fees are required for enrollment and are not refundable.
- There are no refunds for voluntary withdrawal, dismissals or absence for any other cause or reason.